

# SUSTAINABILITY POLICY

## 1 Sustainable Management and Legal Compliance



Andean Travel Experience is committed to sustainable tourism practices, ensuring transparency through documented mission statements and policies.

We conduct benchmarking analyses, evaluate the sustainability of our suppliers, and adhere to all applicable laws.

## 2 Internal Management: Social Policy and Human Rights



Andean Travel Experience promotes sustainable internal management by providing fair employment conditions, ensuring employee rights, offering health and safety policies, and fostering employee satisfaction.

We support union participation and uphold human rights principles.

## 3 Internal Management: Environment and Community Relations



Andean Travel Experience actively reduces waste, promotes sustainable purchasing, and encourages employees to adopt environmentally friendly practices.

We focus on energy and water conservation, waste reduction, and responsible procurement, advocating for the use of sustainable products.

## 4 Local Operators



Andean Travel Experience communicates and promotes sustainable practices among partners and operators.

We prioritize operators with sustainability certifications, evaluate suppliers, and guide those who do not yet implement sustainable practices.

## 5 Transportation



Andean Travel Experience advises transportation providers to adopt environmentally friendly practices.

We select sustainable transportation options, encourage drivers to reduce emissions, and design itineraries that prioritize sustainability.

## 6 Accommodations



Andean Travel Experience communicates its sustainability policy to accommodations, favoring socially responsible options.

We emphasize zero tolerance for exploitation, prefer eco-friendly accommodations with sustainability certifications, and consider historical relevance and the location of accommodations.

## 7 Excursions and Activities



Andean Travel Experience promotes responsible tourism by training guides, communicating conduct codes, and emphasizing respect for natural and archaeological sites.

We prioritize activities that adhere to recognized sustainability standards.

## 8 Travel Leaders (“tour leaders”), local representatives, and guides.



Andean Travel Experience prioritizes fair and safe working conditions, ensuring formal contracts, collaborating with local representatives, providing training, and complying with legal requirements.

We educate visitors on sustainability topics and prevent exploitation.

## 9 Destinations



Andean Travel Experience focuses on creating innovative and sustainable experiences that have a positive impact on destinations.

We use a procedure to verify the sustainability of the destination and review it to create new packages while protecting forest heritage and wildlife.

## 10 Customer Communication and Protection



Andean Travel Experience prioritizes customer information privacy, adheres to data protection regulations, and communicates clearly and consistently.

We educate customers on sustainability, safety, and cultural aspects, provide instructions on how to report issues, and systematically evaluate customer satisfaction for continuous improvement.